



### International Seminar on Market Recall Practices for Defective Products

The seminar brought together more than 30 international experts from OAS member states, as well as senior executives from various international organizations, to exchange experiences and establish a dialogue on practices that promote consumer protection through the study of particular cases of market recalls for defective toys and children's products.



*The seminar, organized by INDECOPI, in coordination with the OAS, was held in Lima from November 6 to 7, 2013*

The opportunity also served to discuss the strategy towards the design of an Inter-American Rapid Alerts System (SIAR) on consumer products and to advance the development of a proposal for a pilot program.

[More information / Pictures Gallery](#)

### Consumer Protection Agencies in Ibero America Reaffirm Commitment to Consumer Safety



*The seventh edition of the FIAGC was held in Guadalajara, Mexico, between November 27 and 29, with the participation of representatives from its 22 member countries*

The Ibero American Forum of Consumer Protection Government Agencies (FIAGC) reaffirmed its support for the Consumer Safety and Health Network (CSHN) for its consolidation as a specialized regional forum on consumer product safety and as a fundamental support for the advancement of the promotion of the subject at the national level.

Representatives of the FIAGC's twenty-two member countries and many international and civil society organizations gathered in Guadalajara, Mexico, for the seventh session of FIAGC. During the meeting, Chile passed the pro-tempore presidency of the Forum to Mexico.

**More information**

**Consumer Safety and Health Network Report Presented to the OAS**

The Members of the Consumer Safety and Health Network Interim Steering Committee presented a progress report on the implementation of OAS General Assembly resolution AG/RES. 2769 (XLIII-O/13) to the OAS Permanent Council's General Committee on December 9, 2013.

Mr. Hebert Tassano, President of INDECOPI – Peru, in his capacity of Chairman of the Steering Committee, Ms. Juliana Pereira da Silva, National Secretary for Consumer Protection of Brazil and Chair of the Working Group for an Inter-American Rapid Alert System and Ms. Tilven Bernal, Program Manager for the Western Hemisphere of the United States Consumer Product Safety Commission and Member of the Steering Committee presented the report on behalf of the Network.



Session of the OAS Permanent Council's General Committee

Following the presentations and a debate among the Countries' delegations, the Chair of the General Committee concluded that the Consumer Safety and Health Network is part of a process initiated by Member States based on the Charter of the OAS and ratified by successive resolutions of the General Assembly since 2009, intended to promote, at the national and hemispheric level, the welfare and rights of the consumer population by strengthening the capacity of market surveillance regarding consumer product safety. Thus, the Network contributes to promote economic and social development by ensuring the movement of higher quality products and fair competition between suppliers.

**Words of the U.S. Consumer Product Safety Commission (CPSC)**

**Presentation by INDECOPI, Peru** *(Spanish only)*

## Colombia Launches Consumer Safety Link

With the objective of disclosing relevant information to consumers, businesses and other stakeholders interested in the matter, the Deputy Superintendence for Consumer Protection of Colombia has launched a "Consumer Safety" link within the Website of the Superintendence for Industry and Commerce.

In this space, the public may find the most recent actions taken in this area and identify those products proved to be dangerous to consumers' life, health or safety after the proper risk analyses.

**More information** *(Spanish only)*



Organization of  
American States

Consumer Safety and Health  
Network (CSHN)  
[www.oas.org/rcss](http://www.oas.org/rcss)



Pan American  
Health  
Organization

[Subscribe](#) | [Cancel Subscription](#) | [Suggestions](#) | [CSHN Website](#) | [Contact us](#)

Secretariat for Legal Affairs, Organization of American States  
1889 F Street, NW, Washington DC 20006 USA